

## GHA AGM

### **Welfare Officer Report - 2022/2023**

During the course of this year there has been little to report other than one complaint in mid-September 2022. As a direct result of this complaint Welfare Officer contact details have been added to the front page of the GHA website to allow for easier navigation should someone need to contact GHA with a welfare issue. The complaints procedure has also been updated to include contact details. In addition, a new GHA management approach was provided to coaches for feedback by James Doughty.

In January of this year I suggested that it would be good to have a new person in this role who had more time to devote to taking ownership of this position. Thank you to Liz Waltham who has agreed to take over as Welfare Officer. She has lots of ideas moving forwards, so welcome to Liz!

Lisa Lundie  
May 8th 2023